



# HENRY COUNTY POLICE DEPARTMENT

108 South Zack Hinton Parkway • McDonough, Georgia 30253  
Phone (770) 288-8200 • Fax (770) 288-8400



# MEDIA RELEASE

Type of Incident Wells Fargo Scam Alert

Location of Incident Nationwide

Date of Incident Month of July 2017 Time of Incident \_\_\_\_\_

Case Detective None Case Number 17-013805

Date of Arrest(s) None # of Arrest(s) \_\_\_\_\_

### Defendant Information

Name _____	DOB _____
Address _____	Charge _____
Name _____	DOB _____
Address _____	Charge _____
Name _____	DOB _____
Address _____	Charge _____
Name _____	DOB _____
Address _____	Charge _____

### Narrative

Citizens across the nation are currently receiving a recorded message informing them that Wells Fargo Bank has locked down their accounts and they will need to call (855) 804-8470 to resolve this matter. Once a person calls this number, they will hear again the original message which will inform them to press 1. The caller will then be asked to provide their social security number, date of birth, zip code, card expiration date, 4 digit pin and street number. After all the requested information is answered by the caller the line will go dead. This is a scam! Wells Fargo has informed this office that they are aware of the scam and asks customers not to provide their mother's maiden name, pin numbers, social security numbers etcetera to any unsolicited phone calls. If they have questions about their accounts, customers are asked to call the number on the back of their debit/credit cards or go to WellsFargo.com. If you should fall prey to one of these messages, Wells Fargo requests you contact them immediately.